

Product	Specific Terms & Conditions
Cable Car Sky Pass	<ul style="list-style-type: none"> <li>• Cable Car Sky Pass (1 Round Trip) entitles you to one round trip on Mount Faber Line and Sentosa Line only.</li> <li>• Cable Car Sky Pass (One-day Unlimited rides) entitles you to one-day unlimited rides on Mount Faber Line and Sentosa Line for the day only.</li> <li>• Last boarding time for Singapore Cable Car is at 9.30pm, unless otherwise stated.</li> <li>• Seat capacity per cabin subject to government attraction regulation.</li> </ul>
Mount Faber Line	<ul style="list-style-type: none"> <li>• Cable Car Mount Faber Line (1 Round Trip) entitles you to one round trip on Mount Faber Line only.</li> <li>• Cable Car Mount Faber Line (One-day Unlimited rides) entitles you to one-day unlimited rides on Mount Faber Line only.</li> <li>• Last boarding time for Singapore Cable Car is at 9.30pm, unless otherwise stated.</li> <li>• Seat capacity per cabin subject to government attraction regulation.</li> </ul>
Sentosa Line	<ul style="list-style-type: none"> <li>• Cable Car Sentosa Line (1 Round Trip) entitles you to one round trip on Sentosa only.</li> <li>• Cable Car Sentosa Line (One-day Unlimited rides) entitles you to one-day unlimited rides on Sentosa Line only.</li> <li>• Last boarding time for Singapore Cable Car is at 9.30pm, unless otherwise stated.</li> <li>• Seat capacity per cabin subject to government attraction regulation.</li> </ul>
Cable Car Flexi Pass	<ul style="list-style-type: none"> <li>• Cable Car Flexi Pass requires ticket redemption at any Singapore Cable Car Ticketing Counters prior to admission to the respective attraction(s).</li> <li>• Cable Car Flexi Pass consist of Cable Car Sky Pass (One-day Unlimited rides) and any 2 out of 11 selections available.</li> <li>• For SkyHelix Sentosa &amp; Wings of Time, reservation of seat can only be made over at our counter on intended date of visit.</li> <li>• Advance booking on reservation portal is not available for Flexi Pass holder.</li> <li>• Tour schedule and itinerary are subject to changes without prior notice.</li> <li>• All attractions/tours/restaurant dining choices is subject to availability, on a first come first serve basis.</li> </ul>
Island Flexi Pass	<ul style="list-style-type: none"> <li>• Island Flexi Pass consist of SkyHelix Sentosa and Wings of Time (Standard Seat) and any 2 out of 9 selections available.</li> <li>• For SkyHelix Sentosa &amp; Wings of Time, advance reservation of seat is required at <a href="https://reservation.mountfaberleisure.com/">https://reservation.mountfaberleisure.com/</a>.</li> <li>• Tour schedule and itinerary are subject to changes without prior notice.</li> <li>• All attractions/tours/restaurant dining choices is subject to availability, on a first come first serve basis.</li> </ul>
Sky Dining – Thematic Cabin   Singapore Flavours   Sky High Bento   Champagne Cabin	<ul style="list-style-type: none"> <li>• Price stated below is for per person, subject to 7% GST</li> <li>• Each cabin can accommodate up to 4 people from the same group, change subject to government dine-in regulation</li> <li>• Strictly no mix &amp; match of Thematic, Singapore Flavours, Sky High Bento &amp; Champagne Cabin menu in a dining cabin</li> <li>• Upon arrival at Mount Faber Peak, please present the e-ticket that is sent to your email.</li> <li>• Recommended boarding time is between 5.30pm to 6.15pm. Diners who arrive past 6.15pm may have their dining duration shortened.</li> <li>• In the event of inclement weather, later arrivals or any other unforeseen circumstances that may arise, MFLG reserves the right to offer a different dining venue, reschedule the dining date or cancel the reservation.</li> <li>• For your safety, and in compliance with regulations by the authorities, helium balloons and any flammable items including birthday candles are strictly not allowed in the cabin.</li> </ul>

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SkyHelix Sentosa	<ul style="list-style-type: none"> <li>• SkyHelix Sentosa ticket entitles you a ride on SkyHelix Sentosa, including choice of one (1) standard beverage or a souvenir.</li> <li>• For 10am time slot, boarding starts from 10am, with the last boarding at 9.15pm. Guests can board SkyHelix Sentosa any time between 10am to 9.15pm.</li> <li>• As part of our safety protocols, please note that all guests of SkyHelix Sentosa must be able to fasten the safety belt to enjoy the ride. Guests who are unable to do so will not be able to ride. A test seat is available at the attraction. Please reach out to our staff for assistance. If you have any concerns, you may wish to write in to <a href="mailto:guestrelations@mflg.com.sg">guestrelations@mflg.com.sg</a> before purchasing your tickets, and we will respond to you within 3 business days.</li> <li>• Due to safety reason and compliance with regulations, guests under 1.05m in height are not allowed on the ride. Guests between 1.05m and 1.2m in height or under 12 years old must be accompanied by a supervising adult</li> <li>• This ride is not suitable for expectant mothers, guest who have fear of heights and guests with limited mobility</li> <li>• Children aged below 4 and meet the height requirement of 1.05m may enjoy complimentary admission to SkyHelix Sentosa, subject to seat availability. Please proceed to the nearest ticketing counter to redeem the tickets and provide evidence of age for verification purpose.</li> <li>• For SkyHelix Sentosa open-dated ticket, advance reservation is required at <a href="https://reservation.mountfaberleisure.com/">https://reservation.mountfaberleisure.com/</a>. Seat availability is on a first come first serve basis.</li> <li>• No further amendments will be allowed once the timeslot has been confirmed.</li> <li>• For more information on SkyHelix Sentosa, please refer <a href="#">here</a></li> </ul>
Wings of Time	<ul style="list-style-type: none"> <li>• Show Time: 7.40pm (Weekdays) &amp; 7.40pm and 8.40pm(Weekends, eve of Public Holiday and Public Holiday)</li> <li>• Show Duration: 20 minutes per show</li> <li>• Standard seats are applicable to guest aged 4 years and above</li> <li>• No outside Food &amp; Drinks are allowed.</li> <li>• This is a rain or shine event. Tickets are non-exchangeable or non-refundable under any circumstances.</li> <li>• For open-dated ticket holder, advance booking is required for at <a href="https://reservation.mountfaberleisure.com/">https://reservation.mountfaberleisure.com/</a>. Seat availability is on a first come first serve basis.</li> <li>• No further amendments will be allowed once the timeslot has been confirmed.</li> </ul>
Sentosa Island Bus Tour	<ul style="list-style-type: none"> <li>• Tour schedules and itinerary are subject to changes without prior notice.</li> <li>• Tour capacity is on first come first served basis.</li> <li>• Tour Timing: 10am / 12pm / 2pm / 4pm daily.</li> <li>• Meeting Point: Sentosa Station Ticketing Counter at Imbiah Lookout (outside Cable Car Gift Shop)</li> <li>• MFLG reserves the right to decline/reschedule guest to the next available slot if the slot is full.</li> </ul>
Heritage Tour	<ul style="list-style-type: none"> <li>• Tour schedules and itinerary are subject to changes without prior notice.</li> <li>• Tour capacity is on first come first served basis.</li> <li>• Tour Timing: 10am / 12pm [Weekends only]</li> <li>• Meeting Point: Mount Faber Ticketing Counter.</li> <li>• MFLG reserves the right to decline/reschedule guest to the next available slot if the slot is full.</li> </ul>



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Island Attractions top-up	<ul style="list-style-type: none"> <li>• 4D Adventure Land is closed on Tuesday and Wednesday except Public Holiday. More information can be found at <a href="https://4dadventureland.com.sg/opening-hours-2/">https://4dadventureland.com.sg/opening-hours-2/</a></li> <li>• 4D Adventure Land does not require advance booking. Guest is advised to arrive 10 minutes earlier before the last admission time (i.e 6pm) to complete all shows/rides</li> <li>• Trickeye Museum is closed on Tuesday and Wednesday except public holiday. More information can be found at <a href="http://www.trickeye.com/sg/visit.html?tabs-2">http://www.trickeye.com/sg/visit.html?tabs-2</a></li> <li>• Trickeye Museum ticket admits once only and strictly no re-entry.</li> <li>• iFly guest must be 7 years of age and above; 120 kg maximum if under 1.8m tall, 140 kg maximum if over 1.8m tall; not pregnant; have no hard casts; are not under the influence of alcohol or drugs, have no history of shoulder dislocation, back or neck injury or heart problems.</li> <li>• iFly guest must complete the Waiver Form. Flyers below 18 years of age need signed permission from parent or guardian.</li> <li>• iFly guest are required to check in 1 hour prior to the flight time as all flyers need to attend professional training to ensure safety throughout flight experience.</li> <li>• iFly guest must be able to comfortably wear one of our helmets.</li> <li>• iFly guest to be attired in T-shirts, shorts, jeans or pants. Ladies are advised not to dress in skirts or dresses. Wear closed-toe shoes with laces, preferably sneakers / track shoes. (Charge of S\$4.00 for a pair of iFly Singapore Socks and rental of a pair of sneakers and to avoid wearing accessories like necklaces, earrings, bracelets, watches, etc.</li> <li>• Strictly NO photography / videography is allowed directly in front of wind tunnel at iFly.</li> <li>• iFly Rescheduling &amp; Cancellation: (1) No rescheduling on the day of flight. Any rescheduling required before the day of flight shall have a charge of S\$30.00 per flyer. (2) Any no shows or rescheduling on the day of flight shall be subjected to a 100% cancellation fee. No show is defined as being late for check-in. (3) There shall strictly be no refund for any flight cancellation, no show or late check-in. (4) In the event that iFly Singapore exercises discretion for refund for exceptional cases, there shall be an administrative fee of S\$30.00 to be charged. This shall include situations such as but not limited to wrong booking, double booking, medical condition, etc.</li> </ul>

### **General Terms & Conditions**

Please kindly download the Authorization Letter [here](#) and complete the form if you wish to authorise other people to redeem on your behalf.

The authorised person must present a physical copy of the duly signed Authorization and his/her original photo identification card (e.g. NRIC / FIN / Passport) upon redemption for verification purpose.

Please note that the following terms and conditions (T&Cs) apply to your e-purchases. By confirming your purchase, you agree to be bound by these T&Cs.

- All ticket prices are in Singapore Dollar (SGD) and inclusive of 7% Goods and Service Tax (GST).
- F&B prices are in Singapore Dollar (SGD) and inclusive of 10% Service Charge and 7% Goods and Service Tax (GST).
- Child is defined as 4 to 12 years old (*before 13th birthday*). Free admission for children below 4 years old, unless otherwise stated.
- Senior citizen is defined as 60 years and above.
- Blackout dates may apply for certain products, promotions or discounts.
- Ticket redemption of online purchase must be made at the Singapore Cable Car Ticketing Counters, unless otherwise stated.
- Local Rate for certain packages may be available to Singaporeans, Permanent Residents and holders of Employment Passes, S-Passes, Work Permits or Dependent Passes.



- Please be ready to present proof of eligibility for Local Rate tickets at point of ticketing and random checks may also be conducted at the point of entry into the attraction. Visitors unable to present proof of eligibility will be required to upgrade to standard full price tickets.
- Mount Faber Leisure Group Pte Ltd. (MFLG) reserves the right to request for presentation of documents such as photo ID / payment card / membership card / promotion cards evidence for verification purposes.
- Redemption must be made in person at the redemption points specified on your receipt.
- MFLG reserves the right to disallow redemption if required documents are inadequately furnished.
- Any resale of tickets/vouchers is strictly prohibited.
- MFLG reserves the right to invalidate tickets in connection with any fraudulent/unauthorized resale transaction, without refund or other compensation.
- Tickets/Vouchers only allows for a one (1) - time on-day use only. If it is determined by MFLG that there are multiple copies/usages of the ticket, usage of the ticket will be denied.
- In the event of any dispute, a final decision shall be made based on our electronic record.
- All completed and confirmed transactions **CANNOT BE CANCELLED, REFUNDED OR AMENDED** under any circumstances. This includes wet weather conditions.
- MFLG reserves the right to cancel or amend the product offerings at its discretion, without any refunds or compensation, in the event of unfavourable weather conditions and/or unforeseen circumstances.
- By accepting admission, you understand that there are inherent hazards such as weather and fire in the activities and hereby agree and accept the risks of the aforesaid hazards. You further agree to release MFLG from liabilities and responsibilities for any personal injury, loss or damage, which you may incur.
- MFLG reserves the right to make changes at its discretion and amend or add to the T&Cs at any time without prior notice.
- All contents on this site are correct at the time of booking but subject to change or withdrawal, without prior notice.
- Any typographical, clerical or other error/omission in price or offer shall be subject to correction without any liability on the part of Mount Faber Leisure Group.
- For full list of Sentosa attractions' restrictions, please refer to the T&Cs and/or admission policy of the respective attractions.
- Guests may be required to provide proof of identity for age verification purposes at the respective attractions, where applicable.
- For further assistance, please email us at [questrelations@mflg.com.sg](mailto:questrelations@mflg.com.sg) or call (65) 6361 0088.

#### **Ticket Redemption:**

- Tickets must be redeemed/utilized within 90 days from date of purchase, unless otherwise stated on the respective product or promotional items.
- Purchases containing Unlimited Cable Car ride must be redeemed over at Singapore Cable Car ticketing counter (as below), unless otherwise stated.
- All tickets purchased in a single transaction must be redeemed together, **no partial redemption is allowed.**
- Redeemed tickets must be utilized on the day of redemption
- Lost or damaged ticket(s) will not be replaced or refunded.
- Online booking confirmation receipt must be presented upon redemption at any of Singapore Cable Car Ticketing counters below from 8:45am to 9.15pm:

#### **Mount Faber Line**

1. Mount Faber (Faber Peak Singapore) 109 Mount Faber Road, Singapore 099203
2. HarbourFront Tower 2 3 HarbourFront Place, Level 1, Singapore 099254
3. Sentosa (Imbiah Lookout – next to Gift Shop) 50 Imbiah Road

#### **Sentosa Line**

1. Merlion Station
2. Siloso Point Station
3. Imbiah Lookout Station